



JP Markets 10 Year Questionnaire Competition

Terms and Conditions ("the Rules")

1. Promoter and status of these Rules

- 1.1 The promoter is **JP Markets SA (Pty) Ltd**, registration number **2016/123297/07**, an authorised financial services provider and Over-the-Counter Derivatives Provider (ODP), **FSP No. 46855**, with its South African office at No. 4 Century Falls Road, Century City, Cape Town, 7441 ("the Promoter").
- 1.2 These Rules constitute the competition rules for the purposes of section 36 of the Consumer Protection Act 68 of 2008 ("the CPA") read with Regulation 11 of the CPA Regulations (GNR 293 of 1 April 2011).
- 1.3 These Rules are available free of charge at <https://www.jpmarkets.co.za/quiz-jp-markets/> and will be provided free of charge on written request to support@jpmarkets.co.za.
- 1.4 By entering the competition, an entrant accepts and is bound by these Rules and by the Promoter's website terms of use and privacy policy. Entrants who do not accept these Rules must not enter.
- 1.5 The competition is a promotional competition run to mark the Promoter's tenth year of operation. It is not a lottery, is not a financial product, and does not form part of any financial service provided by the Promoter.

2. Competition period

- 2.1 The competition runs for **10 days**. It opens at **00:00 (SAST) on Tuesday, 13 October 2026** and closes at **23:59 (SAST) on Thursday, 22 October 2026** ("the Competition Period").
- 2.2 Entries received before the opening time or after the closing time are invalid and will not be entered into any draw.
- 2.3 The date and time recorded by the Promoter's systems is decisive in all cases.

3. Eligibility

- 3.1 Entry is open to natural persons who are 18 years or older on the date of entry, who are resident in the Republic of South Africa, and who have a valid South African physical delivery address.
- 3.2 The following persons may not enter, and any entry received from them is void: directors, members, partners, employees, agents or consultants of the Promoter, of its holding company, subsidiaries or associated companies, of its advertising, promotional, digital or marketing agencies, and of the suppliers of the prize; and the spouse, life partner, business partner, parent, child or sibling of any of the aforementioned persons.
- 3.3 Entrants must enter in their own personal capacity. Entries submitted by agents, third parties, syndicates or automated means are void.

- 3.4 The Promoter may require an entrant or winner to prove eligibility, including by producing a valid South African identity document or passport, before a prize is awarded.

4. How to enter

- 4.1 To enter, a person must complete the JP Markets 10 Year Questionnaire in full at <https://www.jpmarkets.co.za/quiz-jp-markets/> and submit a valid, active email address at which they can be contacted.
- 4.2 **Entry is free.** No purchase, payment, deposit, trade, minimum balance, or trading account of any kind is required to enter or to win. Entrants are responsible only for their own standard internet or mobile data costs, charged at their normal rates, as contemplated in section 36(3) of the CPA.
- 4.3 Each entrant may enter **once per daily draw period**. Where more than one entry is submitted from the same email address, IP address or device within a single daily draw period, those entries will be consolidated into a single entry for that day.
- 4.4 Questionnaire answers do not affect an entrant's chance of winning. Winners are selected by random draw from all valid entries. The questionnaire must simply be completed in full for the entry to be valid.
- 4.5 Incomplete entries, entries containing an invalid or undeliverable email address, and entries generated by scripts, bots, macros or any other automated or fraudulent means are void.
- 4.6 Entries become the property of the Promoter for administration purposes and are not returned.

5. The prize

- 5.1 The prize for each daily draw is an exclusive JPM merch pack consisting of a branded shirt, a screen cleaner and a laptop bag, shirt, cap and phone stand ("the Merch Pack"). Min of 2 Merch Pack(s) will be awarded per daily draw, making a total of 20 Merch Pack(s) over the Competition Period.
- 5.2 The approximate retail value of each Merch Pack is **R300.00** including VAT.
- 5.3 Shirt sizes, watch model, colours and finishes are subject to availability and are allocated at the Promoter's discretion. The Promoter may substitute any item in the Merch Pack with an item of equivalent or greater value where an item becomes unavailable.
- 5.4 The prize is not transferable, is not exchangeable, and may not be redeemed for cash or credit, in whole or in part.
- 5.5 The prize includes only the items listed in clause 5.1. It excludes, without limitation, data or cellular connectivity for the smart watch, insurance, and any warranty beyond the manufacturer's standard warranty, which the winner must claim directly from the manufacturer.
- 5.6 The prize is not a bonus, rebate, trading credit, deposit or any other financial benefit, and does not entitle a winner to any trading advantage, credit or funds with the Promoter.

6. Draws and selection of winners

- 6.1 There are **10 daily draw periods**. Each daily draw takes place on the day following the close of that draw period. Where that day is a Saturday, Sunday or public holiday, the draw takes place on the next business day, and each daily draw is conducted separately:

Draw	Entry period (00:00 to 23:59 SAST)	Draw takes place
1	13 October 2026	14 October 2026
2	14 October 2026	15 October 2026
3	15 October 2026	16 October 2026
4	16 October 2026	19 October 2026
5	17 October 2026	19 October 2026
6	18 October 2026	19 October 2026
7	19 October 2026	20 October 2026
8	20 October 2026	21 October 2026
9	21 October 2026	22 October 2026
10	22 October 2026	23 October 2026

- 6.2 Winners are selected by random draw from all valid entries received during the relevant daily draw period.
- 6.3 Entries are valid only for the daily draw period in which they are received and **do not carry over** to any later draw period. An entrant may win only once during the Competition Period.
- 6.4 In accordance with Regulation 11(5) of the CPA Regulations, each draw will be overseen and certified by an independent accountant, who will report through the Promoter's internal audit reporting or other appropriate validation and verification procedures.
- 6.5 Each winner will be notified by email at the address submitted with their entry within **48 hours** of the relevant draw.
- 6.6 Winners are published on the Promoter's website at <https://www.jpmarkets.co.za> as each daily draw is confirmed, and the full and final list of all winners will be published there by **Monday, 16 November 2026**. The announcement may also be shared on the Promoter's official social media channels, being Facebook (JP Markets SA) and Instagram (@jpmarkets). Only a winner's first name, surname initial and province will be published.
- 6.7 The Promoter's decision on all matters relating to the draws and the competition is final, and no correspondence will be entered into save as required by law.

7. Claiming the prize and delivery

- 7.1 To claim, a winner must reply to the notification email within **[7] days** and provide their full name, identity number for verification purposes, contact number and a physical delivery address in South Africa.
- 7.2 The Promoter will make at least **three attempts over three days** to contact a winner using the details provided. If a winner cannot be reached, does not respond within the period in clause 7.1, declines the prize, or is found to be ineligible, the prize is forfeited and a redraw will be conducted on the same basis from the remaining valid entries in that draw period.
- 7.3 Merch Packs are delivered free of charge by courier to South African street addresses only. Deliveries are not made to post boxes or to addresses outside South Africa. A person aged 18 or older must be present to sign for the delivery.

- 7.4 The Promoter will deliver each Merch Pack within **30 days** of the winner's details being verified, subject to courier and stock availability and to events beyond the Promoter's reasonable control.
- 7.5 Risk in and ownership of the Merch Pack passes to the winner on delivery. Damage in transit must be reported to the Promoter within **48 hours** of delivery.
- 7.6 The Promoter may require a winner to sign an acknowledgement of receipt before or on delivery of the prize.

8. Publicity

- 8.1 In line with Regulation 11(3) of the CPA Regulations, a winner is under no obligation to permit the use of their image or name in marketing material, to participate in any marketing activity, or to be present at any draw or announcement. Any such invitation is optional and a winner may decline it without affecting their entitlement to the prize.
- 8.2 Publication of the limited winner details set out in clause 6.6 is for the purpose of announcing the results of the competition.

9. Personal information (POPIA)

- 9.1 The Promoter is the responsible party for the processing of entrants' personal information in terms of the Protection of Personal Information Act 4 of 2013 ("POPIA"). The Information Officer may be contacted at support@jpmarkets.co.za.
- 9.2 The Promoter collects an entrant's email address and questionnaire responses, and, from winners, full name, identity number, contact number and delivery address.
- 9.3 This information is processed only to administer the competition, verify eligibility, conduct the draws, award and deliver prizes, and comply with the record keeping obligations in clause 9.6.
- 9.4 Personal information may be shared with the Promoter's courier, prize suppliers, the independent person appointed under clause 6.4, and IT service providers, in each case subject to confidentiality and POPIA obligations. Information is not sold to third parties.
- 9.5 Entry does not enrol an entrant in the Promoter's marketing database. Electronic direct marketing will be sent only where an entrant has given separate, specific opt-in consent. Consent is not a condition of entry and may be withdrawn at any time.
- 9.6 Competition records, including these Rules and the results, are retained for at least **three years** after the end of the Competition Period as required by section 36(11)(b) of the CPA and Regulation 11, after which they are securely deleted or destroyed unless a longer retention period is required by law.
- 9.7 Entrants may request access to, correction of, or deletion of their personal information by contacting support@jpmarkets.co.za, and may lodge a complaint with the Information Regulator (South Africa).

10. Liability

- 10.1 To the maximum extent permitted by law, and save for liability that may not lawfully be excluded, the Promoter, its holding company, subsidiaries, associated companies, agencies, suppliers, directors and employees are not liable for any loss, damage, injury, cost or expense of any nature arising from or in connection with participation in the competition or the use of any prize.

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- 10.2 The Promoter is not liable for entries that are lost, delayed, corrupted or not received due to network, internet, technical or system failures, or for any interruption to the questionnaire page.
- 10.3 Nothing in these Rules excludes or limits any liability of the Promoter that cannot be excluded or limited under the CPA or any other applicable law, including liability for gross negligence.

11. General

- 11.1 The Promoter may amend these Rules, or suspend, postpone or terminate the competition, where it is necessary or reasonable to do so, and to the extent permitted by law. Any amendment or termination will be published at <https://www.jpmarkets.co.za/quiz-jp-markets/> and takes effect on publication. Entrants have no claim against the Promoter arising from such amendment, suspension or termination.
- 11.2 The Promoter may disqualify any entrant who, in its reasonable opinion, breaches these Rules, manipulates or attempts to manipulate the entry mechanic, or acts fraudulently or in bad faith, and may reclaim any prize already awarded to such an entrant.
- 11.3 If any provision of these Rules is found to be invalid or unenforceable, that provision is severed and the remaining provisions continue in full force.
- 11.4 These Rules are governed by the laws of the Republic of South Africa, and the parties consent to the jurisdiction of the South African courts.
- 11.5 Any complaint regarding the competition must be submitted in writing to support@jpmarkets.co.za within 14 days of the event giving rise to the complaint. This does not affect an entrant's rights under the CPA, including the right to refer a matter to the National Consumer Commission or an ombud with jurisdiction.

12. Financial services notice

- 12.1 The competition is not an offer, inducement or incentive to open a trading account, to deposit funds or to trade, and no such action improves an entrant's chance of winning.
- 12.2 The Promoter's products include contracts for difference and other over-the-counter derivative products. These carry a high level of risk and can result in the loss of all invested capital. They are not suitable for all investors. Nothing in the competition or the questionnaire constitutes financial advice or a recommendation, and past performance is not a guide to future results.
- 12.3 JP Markets SA (Pty) Ltd is an authorised financial services provider and Over-the-Counter Derivatives Provider, FSP No. 46855.